2225 Henley Street Glenview, IL 60025 February 8, 2009

Dear Craig:

This letter has been too long in coming, and for that we apologize. However, now that we have been in the house for a few months, we can appreciate even more the effort, skill and craftsmanship which went into building our new home.

First and foremost, we want you to know that it was a real pleasure to work with you and your entire staff. We never had a situation, issue or question which remained unaddressed. Pat Schwager, our construction superintendent, was top notch, was always ready with a good idea and took care of all of our concerns. We can't begin to tell you how much we liked having Patrick around to sort things out and come up with really practical solutions to the many details inherent in constructing a new home. We had no idea just how complex a project it is. It made us appreciate your company even more. In addition, your office staff never failed to be pleasant and helpful. Of course, none of this would have occurred if it hadn't started at the top with you.

You run a very professional operation. From the initial scheduling right on through to the end, you worked very hard to keep us on track, and it showed. People were very impressed by how efficient your trades were and how professional they, too, were. You managed to keep a cool head in some very trying situations while Lee and I were losing ours. Thanks so much for helping us to keep our perspective. We came to rely on your expertise and experience to get us through this.

The house itself is beautiful and unique. Not a single person comes by who isn't truly impressed by the design and the quality of the workmanship and detail. Hardly a day went by during construction where someone didn't drive up, stop and tell us how lovely the house is. Many of our neighbors have commented on what a very nice addition to the neighborhood our house is. Obviously, we love the attention and share those sentiments completely.

Please feel free to use us as a recommendation for any prospective clients. We would also be glad to show our house to any prospective clients. Just let us know when you would like to bring someone by.

Thanks again.

Very truly yours,

Rob Martier and Lee Murphy